

LAMPIRAN

LEMBAR KERJA INSTRUMEN EFIKASI DIRI

| Dimensi | No | Pernyataan |
|----------------|-----------|--|
| Level | 1 | Saya memprioritaskan kepentingan pasien dalam pelayanan keperawatan |
| | 2 | Saya menerapkan prinsip pengendalian dan pencegahan infeksi sesuai prosedur |
| Generalisasi | 3 | Saya melakukan pengendalian dan pencegahan infeksi dalam layanan keperawatan pada kondisi terbatas |
| | 4 | Saya melakukan tindakan-tindakan untuk mencegah cedera pada pasien dalam kondisi terbatas |
| Kekuatan | 5 | Saya memahami kapan waktu pasien membutuhkan elektrolit dan cairan |
| | 6 | Saya memahami perbedaan budaya pasien dalam pelayanan keperawatan |

LEMBAR KERJA BUDAYA KESELAMATAN PASIEN

| Dimensi | No | Pernyataan |
|--------------------|----|--|
| Budaya keterbukaan | 1 | Saya mendiskusikan insiden yang dialami pasien bersama tim keperawatan |
| | 2 | Saya mendiskusikan keluhan yang dialami pasien bersama tim keperawatan |
| Budaya keadilan | 3 | Saya diberikan kesempatan untuk memperbaiki kesalahan oleh kepala ruangan |
| | 4 | Saya menghormati budaya bawaan pasien dalam asuhan keperawatan |
| | 5 | Saya mendistribusikan keperluan logistik pasien sesuai aturan |
| Budaya pelaporan | 6 | Saya mendokumentasikan insiden keselamatan pasien secara detail |
| | 7 | Saya melaporkan keadaan pasien secara intensif |
| | 8 | Saya melaporkan keadaan pasien secara intensif kepada dokter jaga |
| Budaya belajar | 9 | Saya diberikan kesempatan menentukan asuhan keperawatan yang efektif bagi pasien |
| | 10 | Saya memperbaiki kesalahan secara berkesinambungan |
| Budaya informasi | 11 | Saya menginformasikan keadaan pasien saat serah terima dengan perawat pengganti |
| | 12 | Saya menginformasikan harapan pasien kepada perawat pengganti |

LEMBAR KERJA INSTRUMEN MOTIVASI KERJA

| Dimensi | No | Pernyataan |
|-------------------|----|---|
| Faktor intrinsik | 1 | Saya mengimplementasikan perilaku <i>caring</i> kepada pasien sebagai bentuk profesional kerja |
| | 2 | Saya memperbaiki kesalahan dalam asuhan keperawatan sebagai sebuah pembelajaran |
| | 3 | Saya mewujudkan keselamatan pasien dalam asuhan keperawatan sebagai bentuk tanggung jawab |
| | 4 | Saya mencegah potensi cedera pasien di instalasi rawat inap untuk menjaga kepercayaan keluarga pasien |
| | 5 | Saya mengimplementasikan perilaku <i>caring</i> dalam asuhan keperawatan karena sebuah kewajiban |
| Faktor ekstrinsik | 6 | Saya profesional memberikan asuhan keperawatan karena tuntutan organisasi |
| | 7 | Saya teliti dalam mendokumentasikan keadaan pasien untuk menghindari kesalahan |
| | 8 | Saya menjalankan asuhan keperawatan sesuai SPO yang diberlakukan manajemen |
| | 9 | Saya mewujudkan perilaku <i>caring</i> untuk menjawab tuntutan organisasi |

LEMBAR KERJA INSTRUMEN PERILAKU *CARING*

| Dimensi | No | Pernyataan |
|---------------------|-----------|--|
| Menjaga kepercayaan | 1 | Perawat menanggapi apa yang dirasakan pasien sebagai hal yang wajar dalam masa keperawatan |
| | 2 | Perawat peduli pada masalah yang dialami pasien |
| | 3 | Perawat memberikan dukungan moril kepada pasien agar segera pulih |
| Penuh arti | 4 | Perawat memberikan perhatian dengan menggali informasi atas apa yang dirasakan pasien |
| | 5 | Perawat berfokus pada keselamatan pasien dalam memberikan asuhan keperawatan |
| | 6 | Perawat melakukan pengecekan kondisi pasien secara intens |
| Kebersamaan | 7 | Perawat melakukan komunikasi yang membangun dengan pasien saat melakukan asuhan keperawatan |
| | 8 | Perawat mengutamakan kenyamanan pasien saat memberikan asuhan keperawatan |
| Melakukan | 9 | Perawat tepat waktu dalam menyediakan kebutuhan logistik pasien rawat inap |
| | 10 | Perawat menjaga privasi pasien demi kenyamanan |
| Memfasilitasi | 11 | Perawat memberikan informasi kepada pasien dan keluarga tentang larangan yang harus dihindari pasien |
| | 12 | Perawat menyediakan kebutuhan pasien sesuai dengan permintaan |

Informasi Penelitian

Dengan hormat,

Yang bertanda tangan di bawah ini, saya:

Nama : Zuriyati Ulfa

Pendidikan : Mahasiswa Universitas Esa Unggul

NIM : 20200309029

Akan mengadakan penelitian sesuai dengan azaz-azaz yang berlaku dengan judul “Pengaruh Efikasi Diri dan Budaya Keselamatan Pasien Terhadap Perilaku *Caring* Dengan Motivasi Kerja Sebagai Variabel Intervening Pada Perawat Instalasi Rawat Inap RSUD Karawang”. Tujuan penelitian ini hanya untuk kepentingan ilmu pengetahuan, data dari bapak/ibu tidak akan *publish*, akan dijaga kerahasiaannya, semua jawaban dari bapak/ibu tidak akan mempengaruhi penilaian dalam bekerja.

Untuk itu peneliti berharap bapak/ibu meluangkan waktunya guna mengisi jawaban atas pertanyaan-pertanyaan pada kuesioner di bawah ini dengan ikhlas. Jawaban semata hanyalah untuk kepentingan ilmu pengetahuan tanpa ada maksud lain. Oleh karena itu sangat besar artinya jawaban yang bapak/ibu berikan terhadap hasil penelitian. Atas kesediaannya saya ucapkan terima kasih.

Jakarta, Oktober 2022

Hormat Saya,

Zuriyati Ulfa

Persetujuan Menjadi Responden

Saya yang bertanda tangan di bawah ini:

Nama :

Umur :

Setelah mendapatkan penjelasan dari peneliti saya menyatakan bersedia untuk menjadi responden dalam penelitian yang akan dilakukan oleh Zuriyati Ulfa, mahasiswi Universitas Esa Unggul Program Studi Magister Administrasi Rumah Sakit (MARS) dengan judul: “Pengaruh Efikasi Diri dan Budaya Keselamatan Pasien Terhadap Perilaku *Caring* Dengan Motivasi Kerja Sebagai Variabel Intervening Pada Perawat Instalasi Rawat Inap RSUD Karawang”.

Saya memahami bahwa penelitian ini bertujuan untuk meningkatkan ilmu pengetahuan, oleh karena itu saya secara sukarela bersedia untuk menjadi responden penelitian.

Jakarta, Oktober 2022

Responden,

(_____)

KATA PENGANTAR

Dengan hormat, sehubungan dengan penyelesaian tugas akhir tesis untuk memenuhi persyaratan gelar sarjana Strata 2 (S-2) pada program studi Magister Administrasi Rumah Sakit Universitas Esa Unggul, maka peneliti mengadakan penelitian yang berjudul “Pengaruh Efikasi Diri dan Budaya Keselamatan Pasien Terhadap Perilaku *Caring* Dengan Motivasi Kerja Sebagai Variabel Intervening Pada Perawat Instalasi Rawat Inap RSUD Karawang”.

Dengan ini memohon kesediaan Bapak/Ibu/Saudara untuk mengisi kuesioner ini. Publikasi yang akan diterbitkan hanyalah dalam bentuk statistik total dari sekelompok individu yang menjadi responden. Oleh karena itu jawaban yang terbaik adalah jawaban yang benar-benar menggambarkan kondisi keadaan yang sebenarnya. Atas kesediaan dan perhatian Bapak/Ibu/Saudara saya ucapkan terima kasih.

Hormat Saya,

Zuriyati Ulfa

KUESIONER PENELITIAN

A. Identitas Responden

Berilah tanda (\surd) untuk jawaban yang tersedia di setiap kolom pertanyaan

Nama :

Jenis Kelamin : Laki-laki Perempuan

Usia : < 25 tahun
 25 - 35 tahun
 36 - 45 tahun
 > 45 tahun

Pendidikan Terakhir : D3
 S1
 Profesi keperawatan (NERS)

Ruang Perawatan : Teluk Jambe Rawamerta
 Rengas Dengklok Cikampek
 Jatisari Pangkalan
 Klari Tegalsari

Masa Kerja : 1 - 5 tahun
 6 - 10 tahun
 11 - 15 tahun
 16 - 20 tahun
 > 20 tahun

Petunjuk Pengisian Kuesioner

1. Bacalah dengan cermat dan teliti setiap pernyataan di bawah ini
2. Pilihlah salah satu jawaban yang responden anggap paling benar dengan pendapat dan keadaan responden
3. Berilah tanda cek list (\surd) pada setiap pernyataan

Ket:

SL (Selalu)

SR (Sering)

P (Pernah)

TP (Tidak Pernah)

KUESIONER EFIKASI DIRI

| No | Pernyataan | SI | Sr | P | TP |
|----|--|----|----|---|----|
| 1 | Saya memprioritaskan kepentingan pasien dalam pelayanan keperawatan | | | | |
| 2 | Saya menerapkan prinsip pengendalian dan pencegahan infeksi sesuai prosedur | | | | |
| 3 | Saya melakukan pengendalian dan pencegahan infeksi dalam layanan keperawatan pada kondisi terbatas | | | | |
| 4 | Saya melakukan tindakan-tindakan untuk mencegah cedera pada pasien dalam kondisi terbatas | | | | |
| 5 | Saya memahami kapan waktu pasien membutuhkan elektrolit dan cairan | | | | |
| 6 | Saya memahami perbedaan budaya pasien dalam pelayanan keperawatan | | | | |

KUESIONER BUDAYA KESELAMATAN PASIEN

| No | Pernyataan | SI | Sr | P | TP |
|----|--|----|----|---|----|
| 1 | Saya mendiskusikan insiden yang dialami pasien bersama tim keperawatan | | | | |
| 2 | Saya mendiskusikan keluhan yang dialami pasien bersama tim keperawatan | | | | |
| 3 | Saya diberikan kesempatan untuk memperbaiki kesalahan oleh kepala ruangan | | | | |
| 4 | Saya menghormati budaya bawaan pasien dalam asuhan keperawatan | | | | |
| 5 | Saya mendistribusikan keperluan logistik pasien sesuai aturan | | | | |
| 6 | Saya mendokumentasikan insiden keselamatan pasien secara detail | | | | |
| 7 | Saya melaporkan keadaan pasien secara intensif | | | | |
| 8 | Saya melaporkan keadaan pasien secara intensif kepada dokter jaga | | | | |
| 9 | Saya diberikan kesempatan menentukan asuhan keperawatan yang efektif bagi pasien | | | | |
| 10 | Saya memperbaiki kesalahan secara berkesinambungan | | | | |
| 11 | Saya menginformasikan keadaan pasien saat serah terima dengan perawat pengganti | | | | |
| 12 | Saya menginformasikan harapan pasien kepada perawat pengganti | | | | |

KUESIONER MOTIVASI KERJA

| No | Pernyataan | SI | Sr | P | TP |
|----|---|----|----|---|----|
| 1 | Saya mengimplementasikan perilaku <i>caring</i> kepada pasien sebagai bentuk profesional kerja | | | | |
| 2 | Saya memperbaiki kesalahan dalam asuhan keperawatan sebagai sebuah pembelajaran | | | | |
| 3 | Saya mewujudkan keselamatan pasien dalam asuhan keperawatan sebagai bentuk tanggung jawab | | | | |
| 4 | Saya mencegah potensi cedera pasien di instalasi rawat inap untuk menjaga kepercayaan keluarga pasien | | | | |
| 5 | Saya mengimplementasikan perilaku <i>caring</i> dalam asuhan keperawatan karena sebuah kewajiban | | | | |
| 6 | Saya profesional memberikan asuhan keperawatan karena tuntutan organisasi | | | | |
| 7 | Saya teliti dalam mendokumentasikan keadaan pasien untuk menghindari kesalahan | | | | |
| 8 | Saya menjalankan asuhan keperawatan sesuai SPO yang diberlakukan manajemen | | | | |
| 9 | Saya mewujudkan perilaku <i>caring</i> untuk menjawab tuntutan organisasi | | | | |

KUESIONER PERILAKU CARING

| No | Pernyataan | SI | Sr | P | TP |
|----|--|----|----|---|----|
| 1 | Perawat menanggapi apa yang dirasakan pasien sebagai hal yang wajar dalam masa keperawatan | | | | |
| 2 | Perawat peduli pada masalah yang dialami pasien | | | | |
| 3 | Perawat memberikan dukungan moril kepada pasien agar segera pulih | | | | |
| 4 | Perawat memberikan perhatian dengan menggali informasi atas apa yang dirasakan pasien | | | | |
| 5 | Perawat berfokus pada keselamatan pasien dalam memberikan asuhan keperawatan | | | | |
| 6 | Perawat melakukan pengecekan kondisi pasien secara intens | | | | |
| 7 | Perawat melakukan komunikasi yang membangun dengan pasien saat melakukan asuhan keperawatan | | | | |
| 8 | Perawat mengutamakan kenyamanan pasien saat memberikan asuhan keperawatan | | | | |
| 9 | Perawat tepat waktu dalam menyediakan kebutuhan logistik pasien rawat inap | | | | |
| 10 | Perawat menjaga privasi pasien demi kenyamanan | | | | |
| 11 | Perawat memberikan informasi kepada pasien dan keluarga tentang larangan yang harus dihindari pasien | | | | |
| 12 | Perawat menyediakan kebutuhan pasien sesuai dengan permintaan | | | | |

TABULASI DATA EFIKASI DIRI

| ED1 | ED2 | ED3 | ED4 | ED5 | ED6 |
|-----|-----|-----|-----|-----|-----|
| 2 | 2 | 2 | 2 | 2 | 2 |
| 2 | 4 | 4 | 2 | 2 | 2 |
| 3 | 2 | 2 | 3 | 4 | 2 |
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| 2 | 2 | 3 | 2 | 2 | 2 |
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| ED1 | ED2 | ED3 | ED4 | ED5 | ED6 |
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| ED1 | ED2 | ED3 | ED4 | ED5 | ED6 |
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| ED1 | ED2 | ED3 | ED4 | ED5 | ED6 |
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| ED1 | ED2 | ED3 | ED4 | ED5 | ED6 |
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| ED1 | ED2 | ED3 | ED4 | ED5 | ED6 |
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TABULASI DATA BUDAYA KESELAMATAN PASIEN

| BKP1 | BKP2 | BKP3 | BKP4 | BKP5 | BKP6 | BKP7 | BKP8 | BKP9 | BKP10 | BKP11 | BKP12 |
|------|------|------|------|------|------|------|------|------|-------|-------|-------|
| 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
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| BKP1 | BKP2 | BKP3 | BKP4 | BKP5 | BKP6 | BKP7 | BKP8 | BKP9 | BKP10 | BKP11 | BKP12 |
|------|------|------|------|------|------|------|------|------|-------|-------|-------|
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| BKP1 | BKP2 | BKP3 | BKP4 | BKP5 | BKP6 | BKP7 | BKP8 | BKP9 | BKP10 | BKP11 | BKP12 |
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| BKP1 | BKP2 | BKP3 | BKP4 | BKP5 | BKP6 | BKP7 | BKP8 | BKP9 | BKP10 | BKP11 | BKP12 |
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| BKP1 | BKP2 | BKP3 | BKP4 | BKP5 | BKP6 | BKP7 | BKP8 | BKP9 | BKP10 | BKP11 | BKP12 |
|------|------|------|------|------|------|------|------|------|-------|-------|-------|
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| BKP1 | BKP2 | BKP3 | BKP4 | BKP5 | BKP6 | BKP7 | BKP8 | BKP9 | BKP10 | BKP11 | BKP12 |
|------|------|------|------|------|------|------|------|------|-------|-------|-------|
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| BKP1 | BKP2 | BKP3 | BKP4 | BKP5 | BKP6 | BKP7 | BKP8 | BKP9 | BKP10 | BKP11 | BKP12 |
|------|------|------|------|------|------|------|------|------|-------|-------|-------|
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| MK1 | MK2 | MK3 | MK4 | MK5 | MK6 | MK7 | MK8 | MK9 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|
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| MK1 | MK2 | MK3 | MK4 | MK5 | MK6 | MK7 | MK8 | MK9 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|
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| MK1 | MK2 | MK3 | MK4 | MK5 | MK6 | MK7 | MK8 | MK9 |
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| MK1 | MK2 | MK3 | MK4 | MK5 | MK6 | MK7 | MK8 | MK9 |
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| 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |

| MK1 | MK2 | MK3 | MK4 | MK5 | MK6 | MK7 | MK8 | MK9 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|
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| 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 3 |
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| 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |

| MK1 | MK2 | MK3 | MK4 | MK5 | MK6 | MK7 | MK8 | MK9 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|
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| 3 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 |
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| 4 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 4 |
| 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3 |
| 3 | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 4 |
| 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |

TABULASI DATA PERLAKU CARING

| PC1 | PC2 | PC3 | PC4 | PC5 | PC6 | PC7 | PC8 | PC9 | PC10 | PC11 | PC12 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|------|------|
| 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
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| 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
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| PC1 | PC2 | PC3 | PC4 | PC5 | PC6 | PC7 | PC8 | PC9 | PC10 | PC11 | PC12 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|------|------|
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| 2 | 3 | 3 | 2 | 3 | 3 | 4 | 3 | 3 | 3 | 4 | 4 |
| 2 | 3 | 3 | 2 | 3 | 3 | 4 | 3 | 3 | 3 | 4 | 4 |
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| 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 2 |
| 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 2 |
| 2 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 3 |
| 3 | 3 | 2 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 |

| PC1 | PC2 | PC3 | PC4 | PC5 | PC6 | PC7 | PC8 | PC9 | PC10 | PC11 | PC12 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|------|------|
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| 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
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| 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 3 | 3 |
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| 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 2 |
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| 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 2 |
| 2 | 2 | 1 | 2 | 2 | 4 | 3 | 2 | 2 | 1 | 2 | 2 |
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| 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 |
| 2 | 3 | 2 | 2 | 3 | 2 | 3 | 2 | 2 | 1 | 3 | 2 |
| 2 | 3 | 2 | 2 | 3 | 2 | 3 | 2 | 2 | 1 | 3 | 2 |

| PC1 | PC2 | PC3 | PC4 | PC5 | PC6 | PC7 | PC8 | PC9 | PC10 | PC11 | PC12 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|------|------|
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| PC1 | PC2 | PC3 | PC4 | PC5 | PC6 | PC7 | PC8 | PC9 | PC10 | PC11 | PC12 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|------|------|
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| PC1 | PC2 | PC3 | PC4 | PC5 | PC6 | PC7 | PC8 | PC9 | PC10 | PC11 | PC12 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|------|------|
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| 4 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 |
| 3 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 4 |
| 4 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 |

| PC1 | PC2 | PC3 | PC4 | PC5 | PC6 | PC7 | PC8 | PC9 | PC10 | PC11 | PC12 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|------|------|
| 4 | 3 | 3 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 |
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| 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 3 |
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| 4 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 3 | 4 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 4 |
| 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |

OUTPUT LISREL

Structural Equations

$$Z = 0.50 \cdot X1 + 0.46 \cdot X2, \text{ Errorvar.} = 0.58, R^2 = 0.42$$

| | | |
|---------|---------|---------|
| (0.066) | (0.066) | (0.082) |
| 7.48 | 6.98 | 7.11 |

$$Y = 0.70 \cdot Z + 0.11 \cdot X1 + 0.19 \cdot X2, \text{ Errorvar.} = 0.27, R^2 = 0.73$$

| | | | |
|---------|---------|---------|---------|
| (0.073) | (0.051) | (0.052) | (0.044) |
| 9.57 | 2.21 | 3.69 | 6.27 |

Total and Indirect Effects

Total Effects of KSI on ETA

| | X1 | X2 |
|---|--------|--------|
| | ----- | ----- |
| Z | 0.50 | 0.46 |
| | (0.07) | (0.07) |
| | 7.48 | 6.98 |
| Y | 0.46 | 0.52 |
| | (0.07) | (0.07) |
| | 7.03 | 7.56 |

Indirect Effects of KSI on ETA

| | X1 | X2 |
|---|--------|--------|
| | ----- | ----- |
| Z | -- | -- |
| Y | 0.35 | 0.32 |
| | (0.06) | (0.05) |
| | 6.34 | 6.05 |

Total Effects of ETA on ETA

| | Z | Y |
|---|--------|-------|
| | ----- | ----- |
| Z | -- | -- |
| Y | 0.70 | -- |
| | (0.07) | |
| | 9.57 | |